



Ch. 33 Monthly Enrollment Verification

About

What is monthly enrollment verification?

Enrollment verification is a new requirement for Post-9/11 GI Bill® (Chapter 33) students to verify every month that you are enrolled in the same courses or training that your school certified to the VA. It's not about verifying that you are attending classes, but whether your certified enrollment has changed.

Why do students need to verify their enrollment?

Enrollment verification plays a critical role in safeguarding your GI Bill entitlement by preventing charges for classes or training you did not attend, as well as protecting the integrity of the GI Bill. Though this new requirement is an additional step, enrollment verification is easy to do and will help you better manage and access your earned benefits. It will also prevent or reduce some debts by catching overpayments earlier in the term.

What happens if I fail to verify my enrollment?

If you fail to submit enrollment verification for **two consecutive months**, your MHA/kicker payments will be held until you verify your enrollment. For example, if your term starts on August 1, 2021, and you fail to verify your enrollment for August and September, your October 2021 payments will be placed on hold.

How To

How do I verify my enrollment?

You can verify your enrollment via text message or by calling the Education Call Center (ECC). VA strongly recommends verifying enrollment via text. It will be easier and faster than calling the ECC.

How does the text option work?



A. If you need to verify enrollment and VA has a current U.S. mobile number on file for your GI Bill benefits, you will receive the following text message: “Post-9/11 GI BILL HOUSING AND KICKER PAYMENTS NOW REQUIRE MONTHLY ENROLLMENT VERIFICATION. WOULD YOU LIKE TO SUBMIT YOURS VIA TEXT? PLEASE REPLY YES OR NO.” **Reply “Yes” to opt into text verification.** This text link will expire **14 days** from receipt.

B. NOTE: If you choose to opt out, you will need to call the Education Call Center (ECC) **every month** to verify enrollment or to change your text message preferences. **You can opt into verification by text message at any time by calling the ECC at 1-888-GIBILL-1 (1-888-442-4551).**

C. If you opt in, you will receive the following text at the end of each month: “DID YOU REMAIN ENROLLED IN YOUR COURSES IN MON YYYY AS CERTIFIED? PLEASE REPLY YES OR NO. IF YOU HAVE DROPPED ALL YOUR COURSES, YOU MUST REPLY NO.” **Submit your response by replying to the text with “Yes” or “No.”** You will then receive a text that confirms receipt of your response.

D. NOTE: You may verify your enrollment at any time, but after **6 days**, the text message conversation will close. Your file will be marked as “unresponsive” and you may receive an inquiry from VA. You will no longer be able to use the text link to verify your enrollment for the month via text and will need to call the ECC to verify enrollment over the phone.

How does the phone option work?

You will contact the ECC at **1-888-GIBILL-1 (1-888-442-4551)** and ask a representative to verify enrollment on your behalf. You can call at any time the following month.

NOTE: ECC wait times may be high due to the number of students verifying enrollment each month.

FAQ

What if I am a part-time student?

Post-9/11 GI Bill students who are attending at less than a 50% rate of pursuit are not eligible for MHA payments and so will not be affected until a later date **unless** you receive kicker payments.

Undergraduate students need to take at least 7 credit hours per semester to be considered more than half-time.



What happens if I report a change to my enrollment?

If you indicate that your enrollment information has changed, VA will contact your school to receive your updated enrollment information. Please work with your School Certifying Official to ensure they have accurate information on your enrollment and can update VA of any changes. Quickly notifying VA of changes to your enrollment will help you avoid an overpayment, though it may not eliminate the possibility of a debt.

Will I receive confirmation that my enrollment verification text has been received by VA?

Yes, you will receive a text message from VA confirming that your text verification has been received. You do not need to call the ECC if you receive a confirmation text.

What if I want to change how I verify my enrollment later?

You can opt out of text verification any time by replying "STOP" to a text message, but you'll then have to verify your enrollment by phone. If you previously opted out of text verification and would like to opt in, call the ECC.

If I have already received payment for this month, do I still need to verify my enrollment?

Yes, if you fail to submit enrollment verification for two consecutive months, your MHA/Kicker payments will be held until you verify your enrollment.

Do I need to verify enrollment if I am not longer enrolled?

You verify enrollment for the previous month, not the upcoming month. For example, you will need to verify your enrollment for the last month even after the term ends.

I never received an opt in text/I accidentally opted out of opt in text verification.

You can call the ECC at 1-888-GIBILL-1 to opt into text verification.