

State Contact Information for Online Students

Alabama	Illinois	Missouri	Pennsylvania
Alaska	Indiana	Montana	Puerto Rico
Arizona	Iowa	Nebraska	Rhode Island
Arkansas	Kansas	Nevada	South Carolina
California	Kentucky	New Hampshire	South Dakota
Colorado	Louisiana	New Jersey	Tennessee
Connecticut	Maine	New Mexico	Texas
Delaware	Maryland	New York	Utah
Florida	Massachusetts	North Carolina	Vermont
Georgia	Michigan	North Dakota	Virginia
Hawaii	Minnesota	Ohio	Washington
Idaho	Mississippi	Oklahoma	West Virginia
		Oregon	Wisconsin
			Wyoming

Note: We are currently not accepting applications from the states without hyperlinks.

Alabama

Alabama Commission on Higher Education

PO Box 302000

Montgomery, AL 36130-2000

Phone: (334) 242-2132

<http://www.ache.alabama.gov>

Alaska

Alaska Commission on Postsecondary Education

PO Box 110505

Juneau, AK 99811-0505

Phone: (800) 441-2962

To request a complaint form: email EED.ACPE-IA@alaska.gov

Arizona

Arizona State Board for Private Postsecondary Education

1400 W. Washington St.

Phoenix, AZ 85007

Phone: (602) 542-5709

<http://www.ppse.az.gov/complaint>

California

Attorney General's Office California Department

of Justice Attn: Public Inquiry Unit

P.O. Box 9044255

Sacramento, CA 94244-2550

Phone: (899) 952-5225

http://ag.ca.gov/contact/complaint_form.php?cmplt=PL

California Bureau for Private Postsecondary Education
2535 Capitol Oaks Dr., Suite 400
Sacramento, CA 95833
Phone: (916) 431-1897
<http://bppe.ca.gov/enforcement/complaint.shtml>

Colorado

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
Phone: (303) 866-2723
<http://highered.colorado.gov/Academics/Complaints/default.html>

Connecticut

Connecticut Department of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Phone: (860) 947-1800
Email: info@ctdhe.org

Connecticut Department of Consumer Protection
165 Capitol Avenue
Room 110
Hartford, CT 06106
Phone: (860) 713-6100
<http://ct.gov/dcp/cwp/view.asp?a=1629&q=274414&dcpcnav=%7c>

Delaware

Delaware Department of Education
The Townsend Building
401 Federal St., Suite 2
Dover, DE 19901-3639
Phone: (302) 735-4000
Email: dheo@doe.k12.de.us

Delaware Attorney General Fraud & Consumer
Protection Carvel State Office Building
820 N. French Street, 5th floor
Wilmington, DE 19801
Phone: (302) 577-8600
<http://attorneygeneral.delaware.gov/fraud/cpu/index.shtml>

District of Columbia

District of Columbia Office of the State Superintendent of Education
Education Licensure Commission
810 First Street, NE
9th Floor
Washington, DC 20002
Phone: (202) 727-6436
<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints>

Florida

Florida Department of Education

Turlington Building

325 W. Gaines St., Suite 1514

Tallahassee, FL 32399-0400

Phone: (850) 245-0505

Email: Commissioner@fldoe.org

<http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml>

Hawaii

Department of Commerce & Consumer Affairs

King Kalakaua Building

335 Merchant St. Honolulu, HI 96813

Phone: (808) 587-3222

http://hawaii.gov/dcca/ocp/consumer_complaint

Idaho

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools

Mail: 650 West State Street

PO Box 83720

Boise, ID 83720-0037

650 W. State St., 3rd Floor

Boise, ID 83702

Phone: (208) 332-1587

Email: Valerie.Fenske@osbe.idaho.gov

http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

Illinois

Illinois Board of Higher Education

1 N. Old Capitol Plaza, Suite 300

Springfield, IL 62701

Phone: (217) 782-2551

Email: complaints@ibhe.org

<http://www.ibhe.state.il.us/consumerInfo/complaint.htm>

Illinois Attorney General

Consumer Fraud Bureau

500 South Second Street

Springfield, IL 62706

Consumer Fraud Hotline: (800) 243-0618

<http://www.illinoisattorneygeneral.gov/consumers/filecomplaint.htm>

Indiana

Indiana Commission for Higher Education

101 W. Ohio St., Suite 550

Indianapolis, IN 46204-1984

Phone: (317) 464-4440 ex. 0

Email: complaints@che.in.gov

<http://www.in.gov/che/2744.htm>

Iowa

Iowa Student Aid Commission

430 East Grand Ave, 3rd Floor

Des Moines, IA 50309-1920

Phone: (515) 725-3400

Email: info@iowacollegeaid.gov <https://www.iowacollegeaid.gov/content/constituent-request-review>

Kansas

Kansas Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

Phone: (785) 296-3421

<http://www.kansasregents.org/academic-affairs/private-out-of-state/complaint-process>

[http://www.kansasregents.org/resources/PDF/2771-KBORcomplaintprocedureandform\(updated\).pdf](http://www.kansasregents.org/resources/PDF/2771-KBORcomplaintprocedureandform(updated).pdf)

Kentucky

Office of the Attorney General

1024 Capitol Center Dr., Suite 200

Frankfort, KY 40601-3449

Phone: (888) 432-9257

<http://ag.ky.gov/civil/consumerprotection/complaints/Pages/default.aspx>

Louisiana

Louisiana Board of Regents

Physical address: 1201 N. Third St., Suite 6-200

Baton Rouge, LA 70802

Mailing address: P.O. Box 3677

Baton Rouge, LA 70821-3677

Phone: (225) 342-7084

<http://regents.louisiana.gov/wp-content/uploads/2013/03/StudentComplaintProcedure.pdf>

Office of the Attorney General Consumer

Protection Section P.O. Box 94005

Baton Rouge, LA 70804-9005

Phone: (225) 326-6200 <http://www.ag.state.la.us/Article.aspx?articleID=36&catID=0>

<http://www.ag.state.la.us/Shared/ViewDoc.aspx?Type=3&Doc=425>

Maine

Maine Department of Education

23 State House Station

Augusta, ME 04333-0023

Phone: (207) 624-6600

<http://www.maine.gov/doe/index.html>

Office of the Maine Attorney General

Consumer Protection Division

6 State House Station

Augusta, ME 04333

Phone: (207) 626-8800

Email: consumer.mediation@maine.gov

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Maryland

Maryland Higher Education Commission
6 North Liberty Street
Baltimore, MD 21201
Phone: (410) 767-3301/410) 767-3301 410) 767-3301
<http://www.mhec.state.md.us/career/pcs/gripe.asp> Maryland Attorney General

Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
Consumer Protection Hotline: (410) 528-8662
Email: consumer@oag.state.md.us
<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

Michigan

Department of Licensing and Regulatory Affairs Corporations,
Securities & Commercial Licensing Bureau Enforcement
Division
P.O. Box 30018
Lansing, MI 48909
Phone: (517) 241-9202 http://michigan.gov/documents/lara/LCE-992_474650_7.pdf

Michigan Department of Attorney General
Consumer Protection Division
P.O. Box 30213
Lansing, MI 48909
Phone: (517) 373-1140
<http://www.michigan.gov/ag/0,4534,7-164-21153-51368--,00.html>
<http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html>

Minnesota

Minnesota Office of Higher Education
Registration & Licensing
Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
Phone: (651) 259-3975 or (800)657-3866 info.ohe@state.mn.us
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Phone: (601) 432-6372
<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Office of the Attorney General
State of Mississippi
PO Box 220
Jackson, MS 39205

Walter Sillers Building
550 High St., Suite 1200
Jackson, MS 39201
Phone: (601) 359-3580
Email: <http://www.ago.state.ms.us/contact/>

Missouri

Missouri Department of Higher Education
205 Jefferson Street
PO Box 1469
Jefferson City, MO 65102-1469
Phone: (573) 751-2361 or (800) 473-6757
Email: info@dhe.mo.gov <http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana

Montana University System
Office of Commissioner of Higher Education
Board of Regents
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201
Phone: (406) 444-6570
<http://mus.edu/mus-statement-of-complaint-process.asp>

Montana Department of Justice Office of
Consumer Protection P.O. Box 200151
Helena, MT 59620-0151
Phone: (800) 481-6896
Email: contactocp@mt.gov
<https://dojmt.gov/consumer/>

Nebraska

Nebraska Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005

140 N. 8th Street
Suite 300
Lincoln, NE 68508
Phone: (402) 471-2847 <http://www.ccpe.state.ne.us/PublicDoc/Ccpe/contact.asp>
<http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>

Nebraska Department of Education
Investigations Office
301 Centennial Mall South
P.O. Box 98987
Lincoln, NE 68509-4987
Phone: (402) 471-2295
<http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>

Nebraska Attorney General
Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
Consumer Protection Hotline: (800) 727-6432
http://ago.nebraska.gov/consumer_protection
http://ago.nebraska.gov/forms/consumer_complaint

Nevada

Nevada Commission on Postsecondary Education
8778 S. Maryland Parkway, Suite 115
Las Vegas, NV 89123
Phone: (702) 486-7330
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire

New Hampshire Department of Education
Division of Higher Education
101 Pleasant St.
Concord, NH 03301-3860
Phone: (603) 271-3494 <http://www.education.nh.gov/highered/compliance-allegation.htm> <https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

New Jersey

New Jersey Commission on Higher Education
20 West State Street
4th floor, PO Box 542
Trenton, NJ 08625-0542
Phone: (609) 292-4310
<https://www.state.nj.us/treas/highereducation/contactus.shtml>

New Jersey Office of the Attorney General
Division of Consumer Affairs
124 Halsey Street
Newark, NJ 07102

P.O. Box 45025
Newark, NJ 07101
Phone: (973) 504-6200 or (800) 242-5846
Email: AskConsumerAffairs@lps.state.nj.us
<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

New Jersey Department of Education
PO Box 500
Trenton, NJ 08625
For DOE phone menu: (877) 900-6960
<https://www.state.nj.us/education/parents/contact.htm>

New Mexico

New Mexico Higher Education Department
2048 Galisteo
Santa Fe, NM 87505

Phone: (505) 476-8400

<http://www.hed.state.nm.us/institutions/complaints.aspx>

New York

New York State Education Department

Office of Higher Education

Office of College & University Evaluation

89 Washington Avenue

Albany, New York 12234

Phone: (518) 474-3852

Email: ocueinfo@mail.nysed.gov

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

<http://www.highered.nysed.gov/ocue/spr/documents/COMPLAINTFORM.pdf>

New York State Department of State

Division of Consumer Protection

One Commerce Plaza

99 Washington Ave. Albany, NY 12231-

0001

Phone: (518) 474-8583 or (800) 697-1220

<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

North Dakota

North Dakota Department of Career and Technical Education

State Capitol - 15th Floor

600 E. Boulevard Ave. Dept. 270

Bismarck, ND 58505-0610

Phone: (701) 328-3180

Email: cte@nd.gov

http://www.nd.gov/cte/private-post-inst/docs/NDSBCTE_Student_Complaint_Procedure.pdf

North Dakota Office of Attorney General

Consumer Protection Division

Gateway Professional Center

1050 E. Interstate Ave. Suite 200

Bismarck, ND 58503-5574

Phone: (701) 328-2210

Email: ndag@nd.gov

<http://www.ag.nd.gov/CPAT/PDFFiles/SFN7418.pdf>

Ohio

Pending Approval

Ohio State Board of Career Colleges and Schools

30 E. Broad ST., SUITE 2481

Columbus, OH 43215-31414

Phone: (614) 466-2752 or (877) 275-4219

Email: bpsr@scr.state.oh.us

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

<http://scr.ohio.gov/Portals/0/PDFs/psr63.pdf>

Ohio Board of Regents
25 South Front Street
Columbus, OH 43215
Phone: (614) 466-6000
<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General
Consumer Protection Section
30 East Broad Street, 14th floor
Columbus, OH 43215-3400
Phone: (614) 466-4986 or (800) 282-0515
<http://www.ohioattorneygeneral.gov/consumercomplaint>

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway
Suite 200
Oklahoma City, OK 73104
Phone: (405) 225-9100
<http://www.okhighered.org/current-college-students/complaints.shtml>
<http://www.okhighered.org/resources/Student-Complaint-Form/>

Oklahoma Department of Career & Technology Education
1500 W. 7th Ave.
Stillwater, OK 74074-4364

Mail: Service Center
1201 N. Western Rd. Stillwater, OK
74075
Phone: (405) 377-2000 or (800) 522-5810
<http://www.okcareertech.org/about/state-agency/policies/comments-or-complaints-policy>

Oklahoma Office of the Attorney General
Consumer Protection Unit
Attn: Investigative Analyst
313 NE 21st Street
Oklahoma City, OK 73105
Phone: (405) 521-3921
<https://www.oag.ok.gov/consumer/complt.nsf/complaint.html>

Oregon

Oregon Office of Degree Authorization
1500 Valley River Drive
Suite 100
Eugene, OR 97401
Phone: (541) 687-7478 or (800) 452-8807
<http://www.oregonstudentaid.gov/contact.aspx>

Oregon Department of Education
Higher Education Coordinating Commission
255 Capitol Street NE Salem, OR
97310-0203
Phone: (503) 947-5600

<http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc> Oregon

Attorney General

Financial Fraud/Consumer Protection Section

1162 Court Street NE

Salem, OR 97301-4096

Phone: (503) 378-4400

<https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en>

Pennsylvania

Pennsylvania Department of Education Division of
Higher & Career Education Postsecondary and Adult
Education

333 Market St. 12th Floor

Harrisburg, PA 17126-0333

Phone: (717) 783-8228

Email: ra-collunivseminfo@pa.gov

http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474

Pennsylvania Office of the Attorney General

14th Floor, Strawberry Square

Harrisburg, PA 17120

Phone: (717) 787-3391

<https://www.attorneygeneral.gov/Quick Links/Pennsylvania Attorney General Complaint Forms/>

Puerto Rico

Puerto Rico Council on Higher Education

PO Box 1900

San Juan, PR 00910-1900

Phone: (787) 641-7100

<http://www.de.gobierno.pr/>

Puerto Rico Department of Justice

Torre Chardon, Suite 1201

350 Carlos Chardon St. San Juan, PR

00918

Phone: (787) 766-5656 or (877) 872-5656

<http://www.justice.gov/usao/fls/Misc/CitizenComplaintForm.pdf>

Rhode Island

Rhode Island Board of Governors for Higher Education

Suite 524 Shepard Building

80 Washington Street

Providence, RI 02903

Phone: (401) 456-6000

Email: ribghe@ribghe.org

<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

Rhode Island Department of the Attorney General

Consumer Protection Unit

150 South Main Street

Providence, RI 02903
Phone: (401) 274-4400
<https://riag.wufoo.com/forms/q1851amb1bdd4d5/>
<http://www.riag.ri.gov/ConsumerProtection/About.php#>

South Carolina

South Carolina Commission on Higher Education
1122 Lady St., Suite 300
Columbia, SC 29201
Phone: (803) 737-2260
Email: cbrown@che.sc.gov
http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/complaint_procedures_and_form11.pdf

South Dakota

South Dakota Board of Regents
306 E. Capitol Ave, Suite 200
Pierre, SD 57501-2545
Phone: (605) 773-3455
<http://www.sdbor.edu/services/academics/SDSARA/documents/ComplaintForm-SD-SARA.pdf>
<http://www.sdbor.edu/policy/1-governance/documents/1-18.pdf>

South Dakota Office of the Attorney General
Division of Consumer Protection
1302 E. Hwy 14 Suite 3
Pierre, SD 57501-8053
Phone: (605) 773-3537
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

Tennessee

Tennessee Higher Education Commission
Division of Postsecondary School Authorization
404 James Robertson Parkway
Suite 1900
Nashville, TN 37243
Phone: (615) 741-5293
<http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf>

Texas

Texas Workforce Commission
Career Schools and Colleges
101 East 15th Street, Room 226T
Austin, TX 78778-0001
Phone: (512) 936-3100
<http://www.twc.state.tx.us/files/partners/csc-401p-notice-of-student-complaint-policy-instructions- and-sample-twc.pdf>
<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>
<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

Texas Office of the Attorney General
Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548

Phone: (800) 621-0508

<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

<https://www.texasattorneygeneral.gov/forms/cpd/form.php>

Utah

Utah Division of Consumer Protection

160 East 300 South, 2nd Floor

P.O. Box 146704

Salt Lake City, UT 84114-6704

Phone: (801) 530-6601

Email: consumerprotection@utah.gov

<http://consumerprotection.utah.gov/complaints/index.html>

<http://consumerprotection.utah.gov/complaints/manual.html>

Vermont

Vermont Agency of Education

219 N. Main St., Suite 402

Barre, VT 05641

Phone: (802) 479-1030

Email: AOE.EdInfo@state.vt.us http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf

Vermont Attorney General's Office

Consumer Assistance Program

146 University Place

Burlington, VT 05405

Phone: (802) 656-3183 or (800) 649-2424

<https://www.uvm.edu/consumer/?Page=complaint.html>

Virginia

State Council of Higher Education for Virginia

Private & Out-of-State Postsecondary Education

101 N. 14th St., 10th Floor

James Monroe Building

Richmond, VA 23219

Phone: (804) 371-2285

Email: communications@schev.edu

<http://www.schev.edu/forms/StudentComplaintInformation.pdf>

<http://www.schev.edu/forms/StudentComplaintForm.doc>

Washington

Washington Student Achievement Council

917 Lakeridge Way SW Olympia, WA

98502

Phone: (360) 753-7800

Email: complaints@wsac.wa.gov <http://www.wsac.wa.gov/protecting-education-consumers>

Washington State Office of the Attorney General

1125 Washington Street SE PO Box 40100

Olympia, WA 98504-0100

Phone: (206) 464-6684

<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx> (complaint form)

<http://www.atg.wa.gov/file-complaint>

West Virginia

Pending Approval

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd E., Suite 700

Charleston, WV 25301-2800

Phone: (304) 558-2101

<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

West Virginia Office of the Attorney General

Consumer Protection Division

PO Box 1789

Charleston, WV 25326-1789

Phone: (304) 558-8986 or (800) 368-8808

Email: consumer@wvago.gov

<http://www.ago.wv.gov/Pages/consumercomplaint.aspx>

Wyoming

Wyoming Department of Education

State Board of Education

2300 Capitol Avenue Hathaway Building, 2nd

Floor Cheyenne, WY 82002-2060

Phone: (307) 777-7675

<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Wyoming Office of the Attorney General

123 Capitol Building

200 W. 24th Street

Cheyenne, WY 82002

Phone: (307) 777-7841 <http://ag.wyo.gov/cpu/consumer-complaints>