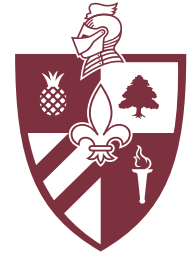


INTERNET RESOURCES AND OPTIONS FOR STUDENTS



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As Bellarmine University students transition from campus to home, there are a number of options to obtain access to free or reduced-cost internet.

I don't have internet at home. What can I do?

Spectrum is offering free broadband to k-12 and college students beginning March 16 for up to 60 days. To enroll in the service you can call 1.844.488.8395, the company says it will waive installation fees for student households.

Comcast is offering free access to its Xfinity WiFi hot spots for 60 days. It's also providing unlimited data to its customers for no extra charge and is not disconnecting internet service or charging late fees for customers who say they can't pay their bills. The company is also providing 60 days of free basic internet service to new customers.

AT&T is waiving overage fees for 60 days on wireless data plans and lifting caps for home broadband. <https://about.att.com/pages/COVID-19.html>.

Most smart phones have the ability to create a personal hotspot. It may already be included in your cell phone plan or available at extra cost. Check with your cellular plan or provider to determine what your options are. On an iPhone using iOS 13, for example, a personal hotspot can be created by hitting Settings -> Personal Hotspot, then following the instructions.

None of these options will work for my situation. Are there other options?

If you've exhausted opportunities to obtain free internet, as mentioned above, you may apply for financial assistance to purchase internet access through the [Student Emergency Fund](#).

I have internet access at home but am having trouble using it. What do I do?

There is an abundance of information online to help you troubleshoot internet connectivity problems, like [this site](#). Otherwise, your provider can help you. Your chosen provider may also you set up an internet connection. Do a Google search to determine which internet providers serve your area.