

Programs to Help with Energy Bills this Winter

Low Income Home Energy Assistance Program (LIHEAP) is a Federally-funded program that helps low-income households with their home energy bills. LIHEAP can help you stay warm in the winter and cool in the summer. By doing so, you can reduce the risk of health and safety problems (such as illness, fire, or eviction).

The Kentucky LIHEAP program may be able to offer you one or more of the following types of assistance:

- Bill payment assistance.
- Energy crisis assistance.
- Weatherization and energy-related home repairs.

To be eligible for this benefit program, you must be a resident of Kentucky and you must need financial assistance with home energy costs.

A person who participates or has family members who participate in certain other benefit programs, such as SNAP, SSI, TANF, automatically meets the eligibility requirement.

You will need to bring the following information with you when you apply:

- Your most recent heating bill or verification that heating expenses are included in the rent;
- Social Security Numbers or Permanent Residence Card Number for each member of the household; and
- Proof of all household income from the preceding month.

For public inquiries call toll free (800) 456-3452

WeCare (Weatherization, Conservation Advice and Recycling Energy), is a voluntary program designed to create savings through weatherization and energy education to help income-eligible customers in need. The WeCare Program helps provide a more efficient, safe and comfortable home. More importantly, it teaches our customers how to be more efficient – whether it's through your own energy conservation efforts, or through the installation of energy-saving devices.

In many cases, homes may not be properly maintained or weatherized as well as they could be; therefore, it takes more energy to heat or cool the home. To pinpoint areas that could use improvement, WeCare participants receive a walk-through analysis from our business partner which includes an inspection of the water heater and furnace certified energy analyst to ensure there are no safety issues. Customers are also educated on ways to reduce energy and receive

energy-saving LEDs, aerators and shower heads. In some cases, they may also receive air sealing and attic insulation. Because it can be difficult to make some of the necessary repairs, we work with agencies within the community to identify customers who are heavy users of energy and help them find additional ways to reduce consumption.

Louisville Gas and Electric and Kentucky Utilities residential electric customers and LG&E gas customers may participate in this program.

The eligibility requirements are:

- The customer must have 9 months of continuous service.
- The customer's home must not have received WeCare services in the last three years.
- The customer's income must meet the guidelines of the federal government's Low Income Heating Assistance Program (LIHEAP) at the 200% poverty level.
- Some improvements to rental homes will require landlord consent.

Apply through LG&E and KU account: <https://my.lge-ku.com/cs/logon.sap>.